

Service & Pricing Agreement

The Client signing this Agreement must be 18 years or older and must hold legal ownership of the dog(s).

This Agreement is between **Pawsitive Pulse LLC** (Provider) and the Client.

Pawsitive Pulse LLC shall provide mobile canine fitness using a dog-powered slatmill pursuant to the program recommended at a price based on the terms set forth under the Pricing Section included in this Agreement. The exercise activity shall include the provision of equipment and individual instruction to the Client. We are **NOT** a physical therapy clinic, rehabilitation center, or veterinary facility, and we are not qualified or contracted to treat or diagnose any medical condition.

The Client agrees to allow a 15–30 minute “Drive Time” window before each scheduled session. Each standard session is approximately 30 minutes long, which includes:

- Pre-run health check and harness fitting.
- Supervised warm-up, cardio run, and cool-down.
- Fresh water and a post-run “Session Report Card.”

The Client agrees to pay the following rates for services:

- **Introductory Session** (one-time only): \$45
- **Standard Fitness Session** (1–2 dogs): \$50
- **Multi-Dog Pricing**: \$50 total for the first 2 dogs, plus **\$40 for each additional dog** thereafter.
- **Prepaid Packages**: Must be paid in full at the time of purchase and are strictly non-refundable.

All payments are due at the time of service via Cash, Check, or Venmo.

The Client agrees that cancellations require at least **24 hours' notice**. Any session canceled or rescheduled after the 24-hour notice window will be subject to a late fee equal to **50% of the total session price**. The Client agrees that rescheduling a session requires at least **12 hours' notice** and cannot be rescheduled within the same calendar week.

The Client agrees that before beginning service, all behavioral history or issues with the dog(s) must be disclosed to the instructor (e.g., anxiety disorders, aggression towards humans, dog reactivity, previous bite history, or escape history).

Extreme Weather & Equipment Safety Policy:

Pawsitive Pulse LLC operates inside a mobile climate-controlled vehicle. However, for the health and safety of your dog(s) and our staff, Pawsitive Pulse LLC reserves the right to reschedule any session due to extreme weather conditions (including, but not limited to, extreme heat waves, freezing temperatures, severe thunderstorms, or hazardous road conditions). If Pawsitive Pulse LLC must reschedule a session due to weather or equipment safety concerns, the Client will not be penalized, and the session will be rescheduled at no additional cost.

Pawsitive Pulse LLC reserves the right to terminate service immediately without a refund if:

- The dog shows signs of extreme aggression or stress that poses a safety risk to the instructor, itself, or others.
- The dog appears ill or medically unfit for exercise.

- The environment at the service location is deemed unsafe for the provider or the vehicle.
- The Client fails to make required payments.

The Client agrees to:

- Ensure their dog(s) have not eaten a meal within **2 hours** prior to a scheduled session.
- Provide a flat, safe, and legal parking area for the mobile van.
- Provide proof of up-to-date vaccinations (**Rabies and Distemper/Parvo**) or a valid, current titer test.

Liability Waiver and Release Form

Pawsitive Pulse LLC

The Client understands that physical exercise, including the use of manual slatmills, involves inherent risks of injury to the dog(s) (including, but not limited to, muscle strains, paw pad abrasions, fatigue, heat stress, or cardiovascular distress). By signing this agreement, the Client voluntarily assumes all risks associated with the dog's participation in Pawsitive Pulse LLC fitness sessions.

The Client certifies that the dog(s) is in good health and has no known medical conditions, heart defects, or orthopedic injuries that would make intense exercise unsafe. The dog(s) is currently up to date on all state-required vaccinations (Rabies, Distemper/Parvo) or the Client has provided a current titer test. The dog(s) has not been advised by a veterinarian to limit physical activity.

The Client hereby releases, indemnifies, and holds harmless Pawsitive Pulse LLC, its owners, members, and employees from any and all claims, damages, or liabilities for injuries, illnesses, or death to the dog(s) or property damage arising out of or related to the services provided. This release applies to the current session and all future sessions.

In the event of a medical emergency, Pawsitive Pulse LLC will attempt to contact the Client immediately. If the Client cannot be reached, the Client hereby authorizes Pawsitive Pulse LLC to seek emergency veterinary care at the Client's sole expense. The Client agrees to indemnify Pawsitive Pulse LLC for any costs incurred for emergency care.

Preferred Emergency Veterinarian Clinic: _____

Clinic Phone Number: _____

The Client grants Pawsitive Pulse LLC permission to take and use photos and videos of the dog(s) during sessions for marketing, social media (e.g., speed statistics, fun videos), and promotional purposes without compensation to the Client.

This waiver, along with the Service & Pricing Agreement, constitutes the entire agreement between the parties. If any portion of this waiver is found to be unenforceable, the remainder shall remain in full force and effect.

I ACKNOWLEDGE THAT PAWSITIVE PULSE LLC HAS FULLY DISCUSSED THE TERMS OF THE SERVICE & PRICING AGREEMENT AND THE LIABILITY WAIVER, AND I COMPLETELY UNDERSTAND AND ACCEPT THESE TERMS.

Client Signature: _____

Date: _____

This is for informational purposes only. For medical advice or diagnosis, consult a professional. AI responses may include mistakes.